

2012 AUGUST



IN THIS ISSUE

- September Plant Tours
- Hydroelectric Plants Have Another Record Year
- Ebill Paperless Billing
- Ask an Arborist
- Right-of-Way Toll Increase
- The Value of Your Water

SAVE A TREE AND SIGN UP FOR EBILL PAPERLESS BILLING!

Interested in more convenience when paying your TMWA bill and receiving less mail? Join the 5,000 other TMWA customers who are taking advantage of our ebill paperless billing! Instead of receiving a printed bill in the mail each month, we'll help save a tree by emailing you a notification when your bill is ready for online viewing. To access this feature, please log in to My Account at www.tmwa.com. Select the ebill Notification and click the option to discontinue receiving a paper copy of your bill.



TOUR TMWA'S CHALK BLUFF WATER TREATMENT PLANT AND VERDI HYDROELECTRIC POWER PLANT

Take a tour of TMWA's Chalk Bluff Water Treatment Plant on **Thursday, September 27 at 5:30 p.m.** or **Friday, September 28 at 9 a.m. or 1 p.m.**

Lake Tahoe is an excellent source of water and our team of highly skilled engineers, scientists and operators use this source water to provide you with high-quality drinking water. Our expert staff will explain the water treatment and distribution processes, as well as discuss current challenges and answer your questions.



Chalk Bluff Water Treatment Plant

Every Wednesday in September, customers can also tour our Verdi Hydroelectric Power Plant, which has been producing clean, renewable energy for 100 years. The plant, which is located several miles upstream of Chalk Bluff, takes advantage of the power of the Truckee River to generate more than 2.3 megawatts of power. Tours will take place at **1 p.m. on September 5, 12, 19 and 26.**

The tours are open to all TMWA customers. Participants must be at least 18 years of age. **Please email presentations@tmwa.com or call 834-8290 to reserve your spot.** Each tour is limited to 20 people. **Please note:** these are lengthy walking tours and will involve climbing a significant number of stairs and walking on uneven surfaces.

HYDROELECTRIC PLANTS HAVE SECOND RECORD YEAR IN A ROW

Last year TMWA was able to produce more energy than it used through its three run-of-the-river hydroelectric power generation plants, solar energy and an aggressive energy conservation program. This year, TMWA was able to exceed those results, despite a lower than average snowpack. Over the past 12 months, the hydroelectric plants produced nearly 52 million kilowatt hours of energy, enough to supply approximately 6,000 homes with power for one year.

THE VALUE OF YOUR WATER

Americans use about 341 billion gallons of tap water every day. Tap water is vital; it is hard to imagine a day without it.



truckee meadows
COMMUNITY
FORESTRY
COALITION

ASK AN ARBORIST WITH THE COMMUNITY FORESTRY COALITION

*How do I know when to prune my Hawthorne tree? What's eating my apple trees?
Why are my trees growing new trees? How much should I water my trees?*

Get all of your tree care questions answered for free by visiting our tree care website, www.communityforestry.org. Have a specific question about a tree in your yard? The Truckee Meadows Community Forestry Coalition has a team of certified arborists with expertise in irrigation, pruning, fertilizing and more.

Send all of your tree care questions (including pictures) to AskAnArborist@communityforestry.org. You can also post questions for the arborists on Twitter or Facebook.

Follow us at www.twitter.com/communityforest and become a fan on Facebook: www.facebook.com/communityforestrycoalition.

RIGHT-OF-WAY TOLL INCREASE

The Right-of-Way Toll for City of Reno residents is increasing in September from three percent to five percent. This toll is a fee charged to utilities and telecommunication companies for the right to use property owned by the government, such as the property underneath the streets. TMWA has no control or discretion over this fee — it is a charge collected by TMWA and passed on to the local governments. Watch your September bill for additional information from the City of Reno.

WHERE TO CALL

General Inquiries: . . . 834-8080 (option 2)
Emergency Repair: 834-8090
Water Conservation: 834-8005
Water Quality: 834-8118
Water Rights: 834-8029
Ombudsman: 848-0813

HOLIDAYS & EVENTS

Wednesday, August 15
TMWA Board Meeting

Saturday, August 25
7 Steps to a Beautiful and Water-Efficient
Landscape Workshop
RSVP to conservation@tmwa.com or 834-8005

Monday, September 3
Labor Day (TMWA Offices Closed)

Wednesdays in September (September 5, 12, 19, 26)
Verdi Hydroelectric Power Plant Tours
RSVP to presentations@tmwa.com or 834-8290

Thursday, September 27 and
Friday, September 28
Chalk Bluff Water Treatment Plant Tours
RSVP to presentations@tmwa.com or 834-8290



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County.

