

2013 MAY



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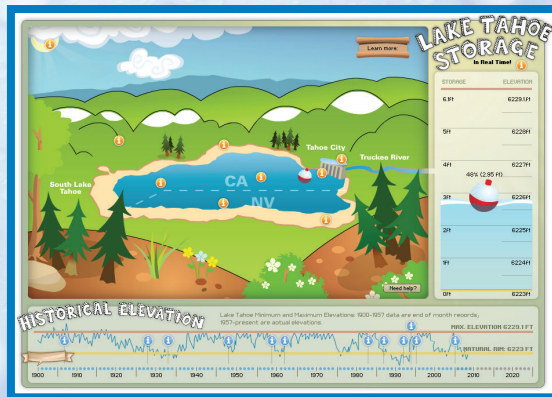
ANNUAL WATER QUALITY REPORT COMING NEXT MONTH

Truckee Meadows Water Authority (TMWA) takes pride in delivering high-quality drinking water to our customers, and next month you will have the opportunity to view our latest Water Quality Report. This year TMWA's Water Quality Report will be available online at www.tmwa.com/WQR. The complete report will be available on June 1. If you would like to request a hardcopy of this year's water quality report, please call TMWA at 775-834-8138 or email Will Raymond in Water Quality at willraymond@tmwa.com.



TMWA PLANS FOR DRY YEARS

This year's snowpack was once again well below average, coming in at around 60 percent of normal—about the same as last year's result. Despite this second consecutive dry year, TMWA will continue to meet the water needs of customers, without having to use any of our upstream drought storage. TMWA strategically plans for a nine-year drought, which is one year longer than the longest drought on record. Normal river flows are expected for the remainder of the year, due to adequate, upstream reservoir storage of which Lake Tahoe constitutes the largest component. To view real-time storage levels at Lake Tahoe, please visit http://tmwa.com/lake_level.



As always, customers are encouraged to use water responsibly and to use the weather as their guide for outdoor water use. Weather-Wise Watering includes Assigned-Day Watering. Assigned watering days remain the same this year as for the last several years. If the last number of your home or business address is:

- **Even (0, 2, 4, 6 or 8)**, run the sprinklers on Tuesdays, Thursdays and Saturdays
- **Odd (1, 3, 5, 7 or 9)**, run the sprinklers on Wednesday, Fridays and Sundays
- **Shut off your sprinklers between noon and 6 p.m.** from Memorial Day through Labor Day
- **Give your sprinklers a rest on Mondays**, as it is a day to replenish and maintain our water system

THE VALUE OF YOUR WATER

Assigned-Day watering helps regulate water use in the community during peak months. Please don't waste, and please remember to water weather-wisely on your assigned day.

REMINDER: TRANSFER OR TERMINATE YOUR WATER SERVICE IF YOU MOVE

Please remember that if you are moving, it is your responsibility to terminate the water service at your residence or business. Requests must be submitted at least five business days prior to your move. To request a termination or transfer of service, please contact us at **834-8080, option 2**, or visit the "My Account" section at www.tmwa.com.



RSVP TODAY FOR TMWA'S FREE WORKSHOP SERIES

For the 2013 Workshop Series, TMWA is offering a wide range of educational and hands-on learning experiences that are free to customers. Below are a few of the upcoming workshops:

Don't forget to check out other upcoming workshops this summer!



Sprinkler Maintenance Made Easy

Tuesday, June 11 at 5:30 p.m. at TMWA – 1355 Capital Blvd.



Drip System Maintenance Made Easy

Wednesday, June 19 at 5:30 p.m. at TMWA – 1355 Capital Blvd.



Water Conservation Tour at Hug High School Garden

Saturday, July 20 from 8 a.m. to 10 a.m. at the Hug High School Garden – 2880 Sutro St.

All workshops are free, but do require an RSVP. Please RSVP to conservation@tmwa.com or 834-8005.



FIRE HYDRANT USE IS ILLEGAL

TMWA would like to remind you that the water treatment process is very costly and that using water from fire hydrants is illegal. Only authorized agencies such as local fire departments, TMWA and city and county vehicles are allowed to connect to hydrants. Occasionally, these agencies will test hydrants, causing municipal water supplies near them to become discolored or cloudy for a few hours. Running your cold-water tap usually decreases the time it takes to clear the cloudiness. Do not drink the water until it clears and check the water condition before doing any laundry.

WHERE TO CALL

General Inquiries: . . . 834-8080 (option 2)
Emergency Repair: 834-8090
Water Conservation: 834-8005
Water Quality: 834-8118
Water Rights: 834-8029
Ombudsman: 848-0813

HOLIDAYS & EVENTS

Monday, May 27
Memorial Day (TMWA offices closed)
Tuesday, June 11
Sprinkler Maintenance Made Easy
Wednesday, June 19
TMWA Board Meeting
Wednesday, June 19
Drip System Maintenance Made Easy
Saturday, July 20
Water Conservation Tour at Hug High



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County.



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