

QUICK FACTS

About TMWA:

Truckee Meadows Water Authority (TMWA) is a not-for-profit water utility, overseen by elected officials from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 330,000 residents of the Truckee Meadows.

About this series:

Water Topics in Our Community is a series of papers designed to provide the citizens of the Truckee Meadows information about key water topics in this region.

To access all of the papers, go to www.tmwa.com/topics.

About TMWA's

Board of Directors:

The TMWA Board welcomes you to attend and comment at any board meeting. Meeting schedules are posted at www.tmwa.com/meetings.

To send a question to the Board, visit us online at www.tmwa.com/comment.

Questions or feedback?

We'd like to hear from you. Please call our Community Communications line with any remaining questions you have on this topic or other water topics. The number is (775) 834-8290.

INTRICATE LOCAL SYSTEM HAS MANY PURVEYORS

What is a water purveyor?

A water purveyor is an entity, or business, that provides water to your home or business. Most purveyors own a network of storage tanks, pumps and pipes designed to distribute water to customers. A purveyor may or may not own treatment plants or wells. Local water purveyors are organized in a variety of ways including:

- private, investor-owned utilities
- water cooperatives or users associations
- county or municipal water utilities
- general improvement districts

Who is my water company?

Of course, the company who sends you a bill for your water service is your water company, but that may not tell the whole story. In the Truckee Meadows area, there are several different types of entities providing water service through an intricate water distribution system. Does your water company treat water? Does it buy treated water wholesale? Where does your purveyor get the water they provide? Answers to these questions will give you a better understanding of where the water you use every day comes from and what company treats and delivers it.

What is Truckee Meadows Water Authority's role in the local water system?

Truckee Meadows Water Authority (TMWA) is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA has a workforce of more than 150 professionals. We ensure the around-the-clock treatment, delivery and availability of high-quality drinking water for more than 330,000 residents and businesses of the Truckee Meadows.

TMWA works to provide high-quality drinking water throughout our community. At TMWA, we are always working to ensure clean and reliable water for all of our customers—the residents and businesses we serve directly and those served by water purveyors that receive treated water from us.

Through highly efficient treatment plants, TMWA provides water to the majority of residents in the Truckee Meadows. TMWA also provides treated water to most other local water purveyors. Entities, such as Sun Valley General Improvement District and Washoe County, purchase some or all of their water from TMWA and then store water in their own storage tanks and deliver it to their customers.

Where does TMWA get its water?

The majority of the water TMWA delivers comes from the Sierra Nevada snowpack, which provides runoff to Lake Tahoe and travels the Truckee River. TMWA's Chalk Bluff and Glendale facilities treat and distribute high-quality drinking water to the community. After treatment, the water is ready for delivery directly to TMWA's customers and to other local water purveyors. Donner Lake, Independence Lake, Boca Reservoir and Stampede Reservoir allow TMWA to manage through a nine-year drought, one year longer than the longest drought on record.

If TMWA provides the water, does that mean they set my water rates if I am not a TMWA customer?

No. We do not set the rates of other water purveyors who purchase water from us. TMWA sets rates only for our customers.

The following is a list of water purveyors in the Truckee Meadows area:

Truckee Meadows Water Authority (TMWA)

- 1355 Capital Blvd. Reno, NV 89502
- (775) 834-8080
- Created in 2001
- Serves more than 93,000 customers*
- More than 170 staff members
- Two treatment plants, with a combined capacity of more than 100 million gallons per day
- Provides water for Sun Valley General Improvement District, Parr-Reno Water Company and Washoe County Department of Water Resources

Washoe County Department of Water Resources

- 4930 Energy Way, Reno, NV 89502
- (775) 954-4600
- Serves 22,000 customers* (includes South Truckee Meadows General Improvement District)
- One treatment plant with a capacity of 4 million gallons per day
- Created in 1980 under the name, Sanitation Division of Works

South Truckee Meadows General Improvement District

- Contact Washoe County Water Resources for more information
- Created in 1981
- See Washoe County Department of Water Resources for number of customers served

Sun Valley General Improvement District

- 5000 Valley Blvd., Sun Valley, NV 89433
- (775) 673-2220
- Created in 1965
- Serves 6,000 customers*

Parr-Reno Water Company

- 260 Burge Rd., Reno, NV 89506
- (775) 324-0561
- Created in 1956
- Serves 22 customers*

**One customer = one residence or one business, not the total amount of people served.*

Visit www.tmwamaps.com to conduct a service territory search.



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